



The new Jira begins now

Reimagining Jira Software for the future of software development

CORINNE ROBERTS | CROBERTS@ATLASSIAN.COM

Agenda

Jira's journey to next-gen

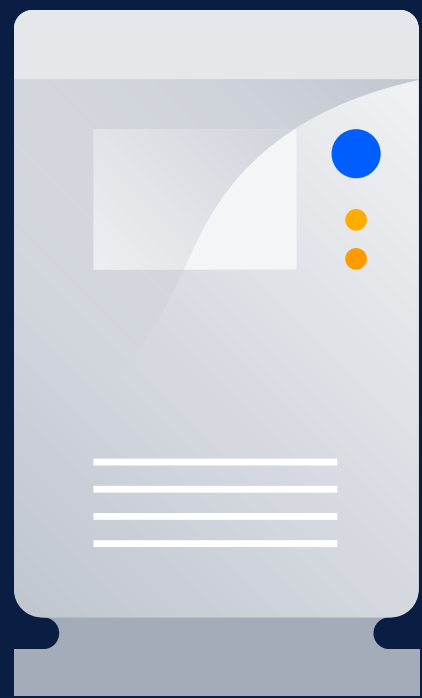
Trends that shaped next-gen

What is new in next-gen

Q&A

Jira's journey to next-gen





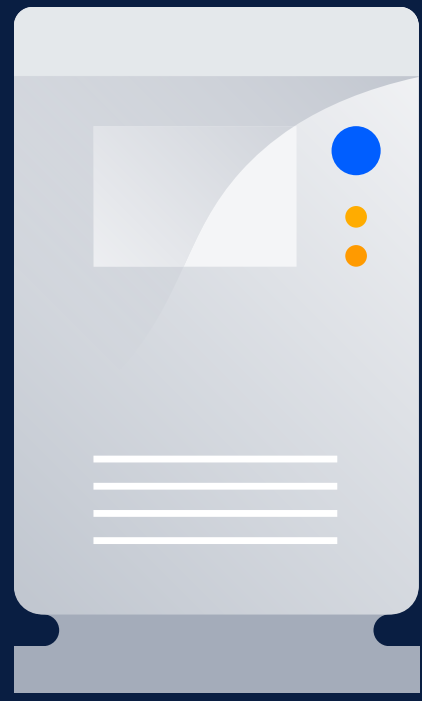
Server



Single Code Base



Cloud



Server

1001001
001001
001001



1101010
1010101
001001



Cloud



2016 - 2017



2016 - 2017

Issue view



Boards



Roadmaps



2018



Configuration



Reports



Backlog

Issue view



Boards



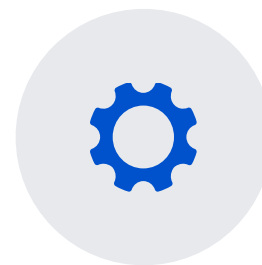
Roadmaps



2018

2019

Configuration



Reports



Backlog



Customer input deeply informed next-gen

500+

Customer interviews

1M+

NPS responses

500M+

Feature flag events

Trends shaping the new Jira



Evolution of
agile



Open



Enterprise
Cloud

The evolution of agile





February 13th, 2001

The Agile 'Software
Development'
Manifesto emerged
at a Ski resort in Utah

Our #RetroOnAgile board

I LIKE

What do you like about your agile practice?



Amy Patenaude
@LadyEngr802



#ILike - having iterative development and useful product for users early and often bit.ly/2HomowY **#RetroOnAgile**

11:06 AM - Apr 16, 2018

3 likes See Amy Patenaude's other Tweets



Esther Lucia
@NearSideSays



#ILike the conversations that we have as a result of our agile process, which help us clarify assumptions and gaps in reasoning **#RetroOnAgile**

5:48 AM - Apr 16, 2018

1 like See Esther Lucia's other Tweets



Richard Coen
@RichardCoen9



#ILike working smarter and seeing solutions evolve through collaboration **#RetroOnAgile**

1:52 AM - Apr 13, 2018

1 like See Richard Coen's other Tweets

I WISH

What do you want to improve about your agile practice?



***.° ✧.Michelle° ✧.□□**
@mvenetucci



#IWish Agile was re-branded/re-named so people don't assume it means "work really fast without thinking". **#RetroOnAgile**

2:01 PM - Apr 14, 2018

23 likes See *.° ✧.Michelle° ✧.□□'s other...



Mikael Nilsson
@LordNilsson



#IWish - It was easier to work with scrum when you are doing devops as by the book you really can't bit.ly/2HomowY **#RetroOnAgile**

6:17 AM - Apr 16, 2018

1 like See Mikael Nilsson's other Tweets



Agile retrospectives: Use the ...

A retrospective helps teams perf...
atlassian.com



Richard Coen
@RichardCoen9



#iwish people would realise agile is not a

WHAT IF

What if anything was possible? What would your agile practice look like?



Esther Lucia
@NearSideSays



#WhatIf we could make our agile board three dimensional? What other dimension would we add? **#RetroOnAgile**

5:56 AM - Apr 16, 2018

2 likes See Esther Lucia's other Tweets



Nicole Gagliardi
@_nlg_



#WhatIf The whole company practiced Agile, not just the developers? What would our teams look like? What could our teams accomplish? **#RetroOnAgile**

7:28 AM - Apr 13, 2018

5 likes See Nicole Gagliardi's other Tweets



Christophe THIERRY
@chthierry



#WhatIf #agile teams wouldn't lose the big picture due to a flattened backlog, and be reminded how **#UserStories** are interrelated (e.g. from **#UX** point of view or from **#BusinessProcess** perspective) ? **#RetroOnAgile**

#RetroOnAgile



Jackie Katsianas

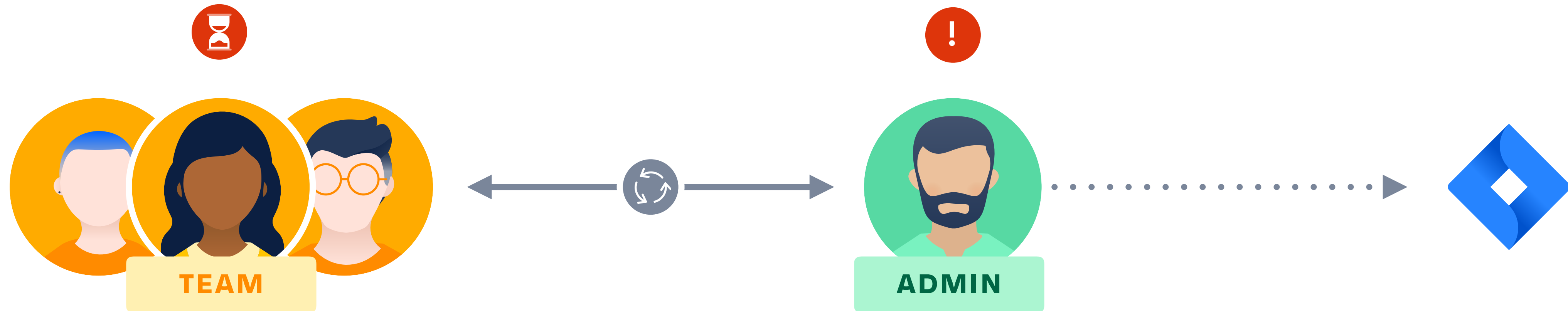
@JackieK_



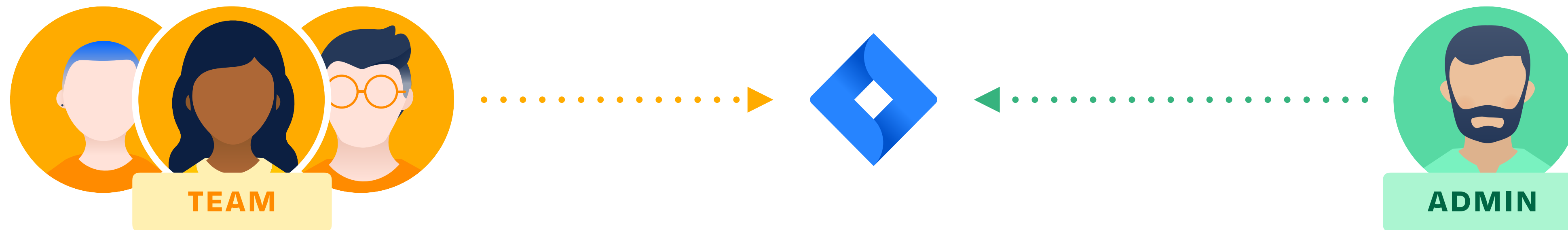
#IWish more companies and people understood that Agile can be other methodologies besides Scrum #RetroOnAgile

6:59 AM - 15 Apr 2018

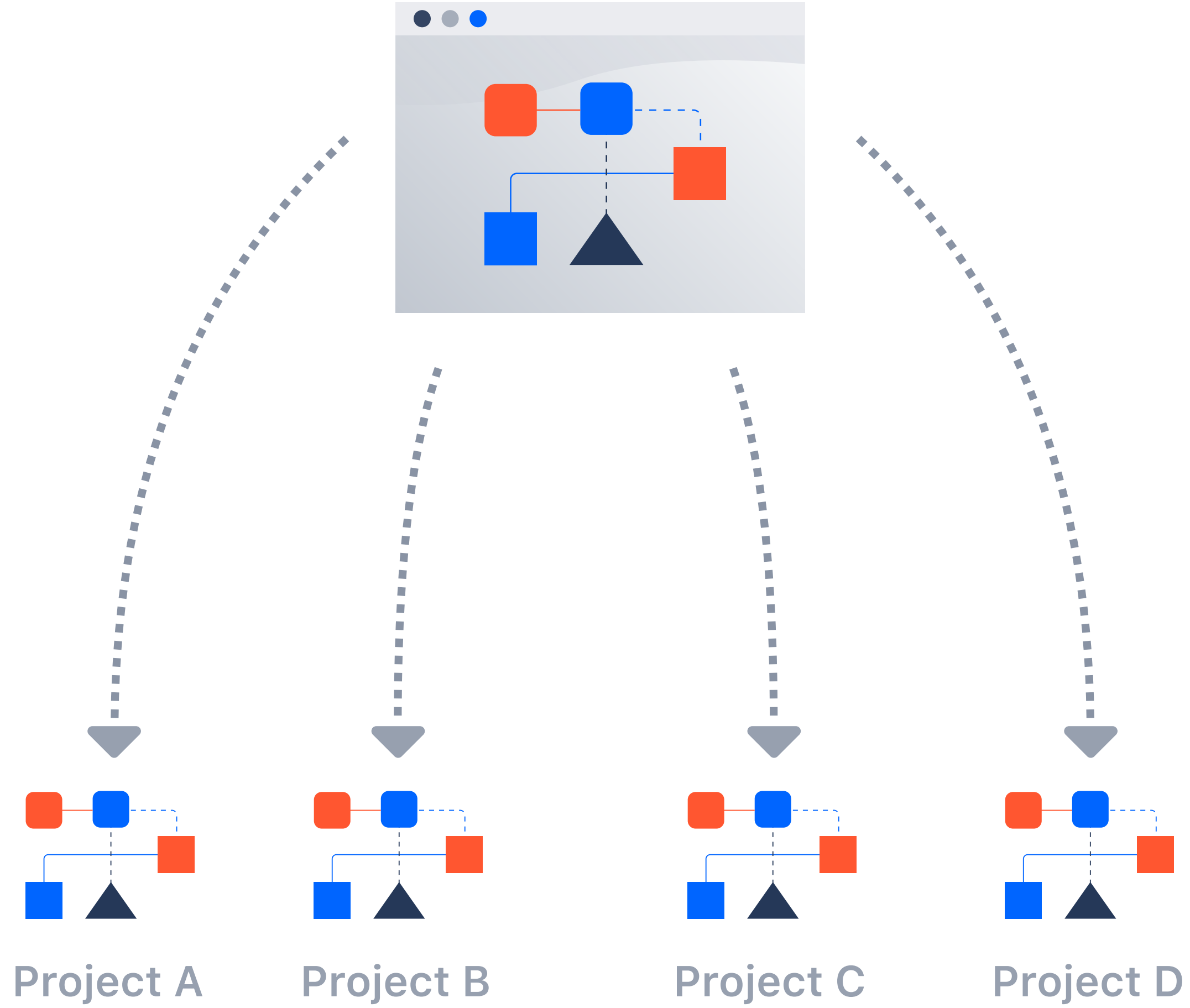
Admins are tired of mundane tasks



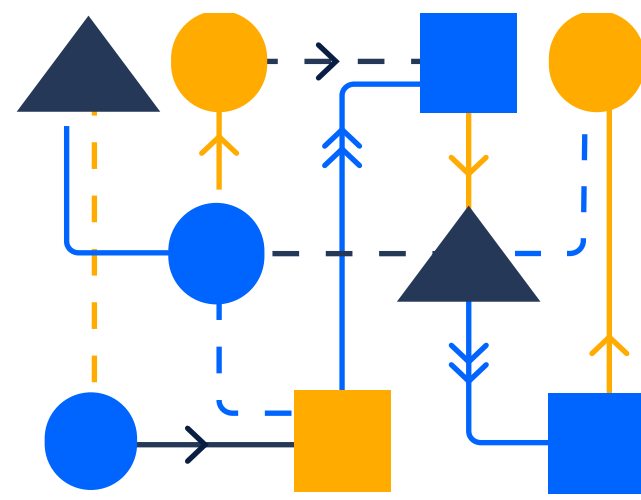
Admins are tired of mundane tasks



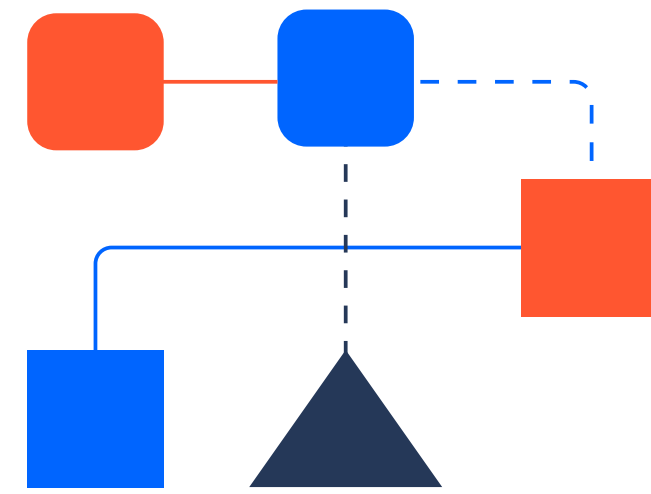
Classic projects have global administration



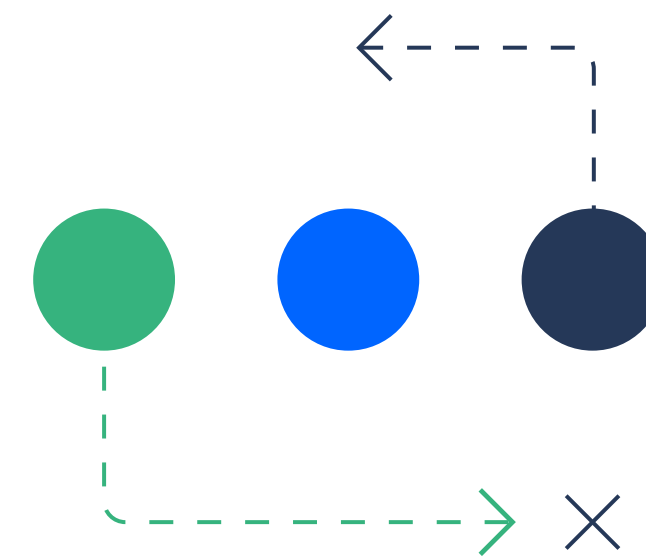
Next-gen projects are independent



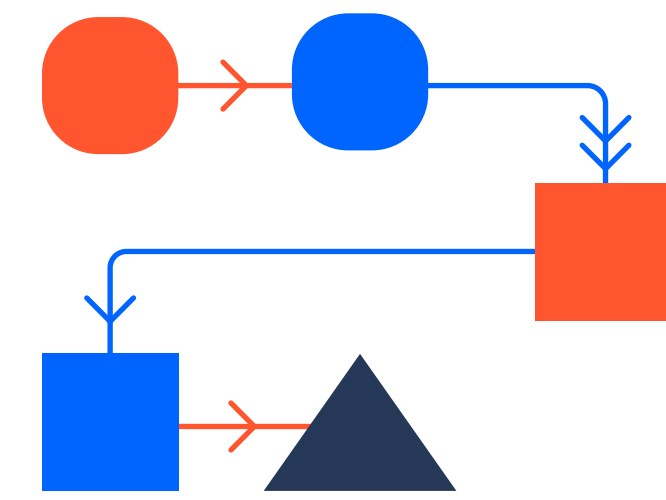
Project A



Project B

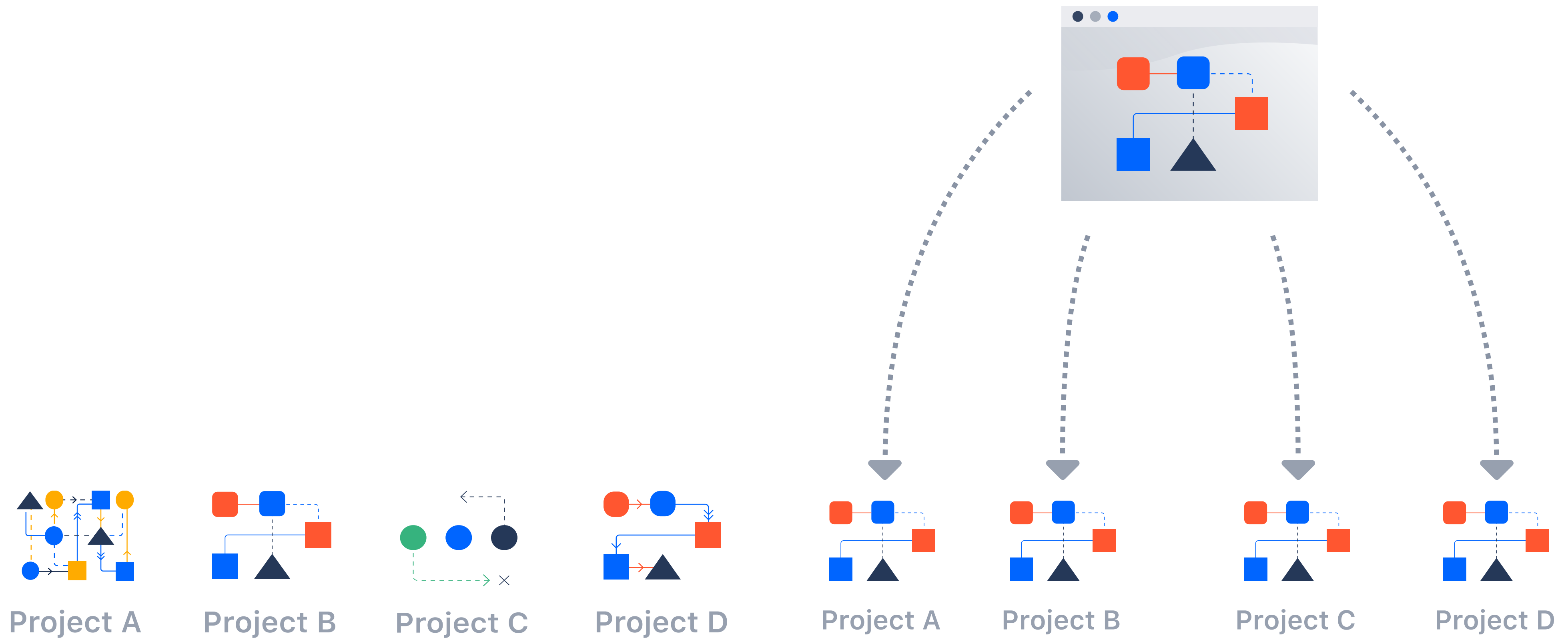


Project C



Project D

Balancing control and autonomy



Allow any team member can create a project

The screenshot shows the Jira interface with a sidebar on the left containing navigation items: Dashboards, Projects (highlighted), Issues and filters, Git, Tempo, and Jira settings. The main content area is titled 'Projects' and features a 'Create project' button in the top right corner. Below this, there are two project creation options highlighted in a red box:

- Classic project**: All the power and functionality you expect. Created and managed by your Jira admin.
- Try a next-gen project**: Easy setup and reimagined features. Created and managed by project team members.

Below the creation options is a search bar and two dropdown menus for 'All types' and 'All categories'. A table of existing projects is displayed below, with columns for Name, Key, Type, Lead, Category, URL, and Starred.

Name	Key	Type	Lead	Category	URL	Starred
demo	DEMO	Software	Alana Grant			...
DevOps	DEV	Software	Sean Regan			...
DNA WAS HERE	DWH	Ops	Atlassian Summit			...
Incidents	INC	Ops	Alana Grant			...
ITSM	ITSM	Service desk	Caroline Bartle			...
Kanban	KAN	Software	Alana Grant			...
kokpi	KOK	Software	Alana Grant			...
Launch Together	LT	Software	Jake Brereton			...
Marketing	MAR	Software	Alana Grant			...
Matt's project	MP	Software	Atlassian Summit			...
New Victories	NV	Software	Jake Brereton			...

Choose from simple, out-of-the-box permissions



Kanban

Visualize and progress your project using simple cards on a powerful board

Change template


What's in this?

Create project


Name

Access

 Open (recommended) 

 **Open (recommended)**
Anyone with access to jfratlassian can create and edit issues.

 **Limited**
Anyone with access to jfratlassian can view and comment on issues. Only people added to the project can create and edit issues.

 **Private**
Only people added to the project can create and edit issues. Issues in this project don't appear in search results.

Create

Add people directly from board

The screenshot displays a project management interface for a 'Next-gen project' (Software project). The main view is a 'Next-gen sprint' board with columns for 'TO DO 2' and 'DONE 1'. A modal titled 'Add people' is open, allowing users to add team members directly from the board. The modal includes a search input field, a role selection dropdown (currently set to 'Member'), and descriptions for 'Viewer' and 'Administrator' roles.

Add people

Type a name, group or email address

Role

Member

Viewer
Viewers can search through, view, and comment on your team's work, but not much else.

Administrator
Admins can do most things, like update settings and add other admins.

Next-gen sprint

0 days remaining Complete sprint

GROUP BY None

TO DO 2

- Add in-app chat for customers on-site more than 15 seconds
NPS
ATMT-17
- Events tracking for checkout page
REFRESH HOMEPAGE FOOTER
Analytics
ATMT-13
- Fix app freeze when settings is clicked
ATMT-11

DONE 1

- Add pop-up to ask for app store review
NPS
ATMT-22

Customize workflows on the fly

The screenshot displays a Jira Next-gen sprint board for a sprint titled "Next-gen sprint". The board is organized into four columns representing different stages of the workflow: "TO DO 2", "IN PROGRESS 3", "DEV REVIEW 1", and "DONE 1".

TO DO 2:

- Task 1: "Add in-app chat for customers on-site more than 15 seconds" with label "NPS" and assignee "ATMT-17".
- Task 2: "Events tracking for checkout page" with label "REFRESH HOMEPAGE FOOTER" and "Analytics", and assignee "ATMT-13".

IN PROGRESS 3:

- Task 1: "Configure new flow for support desk after tickets are submitted" with label "NPS" and assignee "ATMT-10".
- Task 2: "Add new logos to shopping screens" with label "Redesign" and assignee "ATMT-25".
- Task 3: "Fix app freeze when settings is clicked" with assignee "ATMT-11".

DEV REVIEW 1:

- Task 1: "Broken status indicator on mobile" with assignee "ATMT-26".

DONE 1:

- Task 1: "Add pop-up to ask for app store review" with label "NPS" and assignee "ATMT-22". The task card includes a preview of a mobile app pop-up with the text "Enjoying our App? Tap a star to rate it on the App Store." and five stars.

At the top right, the sprint progress is shown as "0 days remaining" with a "Complete sprint" button. A "GROUP BY" dropdown is set to "None". A vertical sidebar on the left contains navigation icons for home, search, and other tools.

Pick & choose project features

The screenshot displays a project management interface for a 'Next-gen project' (Software project). The main view is a Kanban board titled 'Next-gen sprint' with a search bar, filters for 'Epic' and 'Label', and a 'GROUP BY' dropdown set to 'None'. The board is divided into four columns: 'TO DO 2', 'IN PROGRESS 3', 'DEV REVIEW 1', and 'DONE 1'. Each column contains task cards with titles, labels, and assignees. The 'DONE' column features a large card for an app store review pop-up.

Next-gen sprint 0 days remaining **Complete sprint**

GROUP BY: None

TO DO 2

- Add in-app chat for customers on-site more than 15 seconds
NPS
ATMT-17
- Events tracking for checkout page
REFRESH HOMEPAGE FOOTER
Analytics
ATMT-13

IN PROGRESS 3

- Configure new flow for support desk after tickets are submitted
NPS
ATMT-10
- Add new logos to shopping screens
Redesign
ATMT-25
- Fix app freeze when settings is clicked
ATMT-11

DEV REVIEW 1

- Broken status indicator on mobile
ATMT-26

DONE 1

- Add pop-up to ask for app store review
NPS
ATMT-22

Additional cards in the 'DONE' column:

- Enjoying our App? Tap a star to rate it on the App Store. (Cancel, Submit)

Add & customize issue types

The screenshot displays a project management interface for a "Next-gen project" (Software project). The main view is a Kanban board titled "Next-gen board" with four columns: "TO DO 3", "IN PROGRESS 4", "DEV REVIEW 1", and "DONE 0".

TO DO 3:

- Issue: "Improve app load time after open" (NPS), ID: ATMT-4, assigned to a user.
- Issue: "Add new logos to shopping screens" (Redesign), ID: ATMT-25, assigned to a user.
- Issue: "Fix app freeze when settings is clicked", ID: ATMT-11, assigned to a user.

IN PROGRESS 4:

- Issue: "Configure new flow for support desk after tickets are submitted" (NPS), ID: ATMT-10, assigned to a user.
- Issue: "User tests for new shopping cart UI", ID: ATMT-21, assigned to a user.
- Issue: "Develop new API for checkout experience", ID: ATMT-18, assigned to a user.
- Issue: "Fix mobile load bug", ID: ATMT-57, assigned to a user.

DEV REVIEW 1:

- Issue: "Broken status indicator on mobile", ID: ATMT-26, assigned to a user.

DONE 0:

- Text: "Looking for an older issue?"

The interface includes a left sidebar with navigation options: Roadmap, Backlog, Board (selected), Reports, Pages, Add Item, and Project settings. The top of the board features a search bar, filters for "Epic" and "Label", and a "GROUP BY" dropdown set to "None".

Reduce redundant tasks with automated rules

The screenshot displays a project management interface for a "Next-gen project" (Software project). The main view is a Kanban board with four columns: "TO DO 3", "IN PROGRESS 4", "DEV REVIEW 1", and "DONE 0".

TO DO 3:

- Improve app load time after open (NPS) - ATMT-4
- Add new logos to shopping screens (Redesign) - ATMT-25
- Fix app freeze when settings is clicked - ATMT-11

IN PROGRESS 4:

- Configure new flow for support desk after tickets are submitted (NPS) - ATMT-10
- User tests for new shopping cart UI - ATMT-21
- Develop new API for checkout experience - ATMT-18
- Fix mobile load bug - ATMT-57

DEV REVIEW 1:

- Broken status indicator on mobile - ATMT-26

DONE 0:

- Looking for an older issue?

The interface includes a sidebar with navigation options: Roadmap, Backlog, Board (selected), Reports, Pages, Add Item, and Project settings. The board header features a search bar, filters for Epic and Label, and a "GROUP BY" dropdown set to "None".



Low-power indicator optimasation on model B6.2

- Edit
- Comment
- Assign
- To Do
- In Progress
- Done
- Admin

Details

Type: Task Status: **TO DO** (View workflow)

Priority: Low Medium High Resolution: Unresolved

Labels: [features](#) [help-wanted](#)

Description

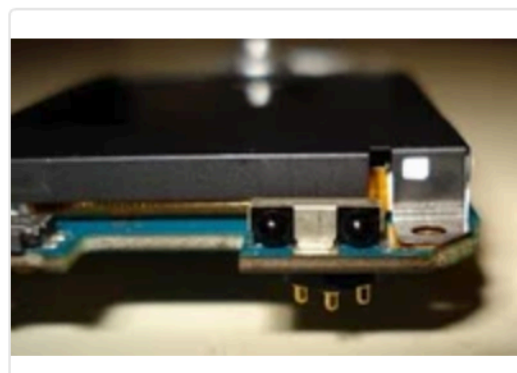
The suggestion here is to operate the bi-neural autoemulator with portable distribution net to intercept flaws in the partial warp engine.

If we can do the following:

- Stabilize the metaphasic interphase with antigrav conduits.
- Document anomalies detected in the focused impulse engines.

Attachments

Drop files to attach, or [browse](#).



screenshot-1.png

6 minutes ago 67 kB

Sub-tasks

1. [Draw up new schematics for power indicator panel](#) **TO DO** Unassigned

Activity

- All
- Comments**
- History
- Activity

There are no comments yet on this issue.

Comment

People

Assignee: Unassigned
[Assign to me](#)

Reporter: Kai Forsyth

Votes: 0

Watchers: **1** Stop watching this issue

Dates

Created: 6 minutes ago

Updated: 6 minutes ago

Agile

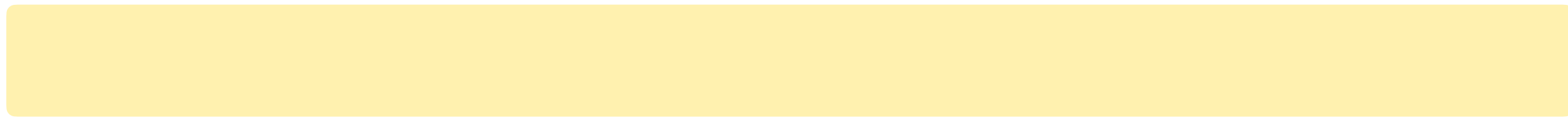
[View on Board](#)

HipChat discussions

Do you want to discuss this issue? Connect to HipChat.

[Connect](#) [Dismiss](#)

- Log work
- Agile board
- Rank to top
- Rank to bottom
- Attach files
- Voters
- Stop watching
- Watchers
- Create sub-task
- Move
- Link
- Clone
- Labels



Details

Two colored boxes: light blue on the left and blue on the right.

Description

Large purple rectangular block.

Attachments



Large purple rectangular block.

Sub-tasks



Large purple rectangular block.

Activity

Light green rectangular block.

Light green rectangular block.

People

Light blue rectangular block.

Dates

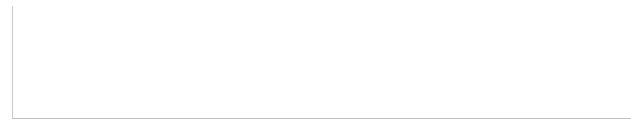
Light blue rectangular block.

Agile

Light blue rectangular block.

HipChat discussions

Large purple rectangular block.



Vertical list of colored items: orange, orange, orange, orange, purple, light blue, orange, orange, purple, orange, purple, orange, light blue. Includes a menu icon at the top.

Summary

Quick add actions

Content

Activity

Issue actions

Status

Context

✔ SMART-2



Low-power indicator optimasation on model B6.2

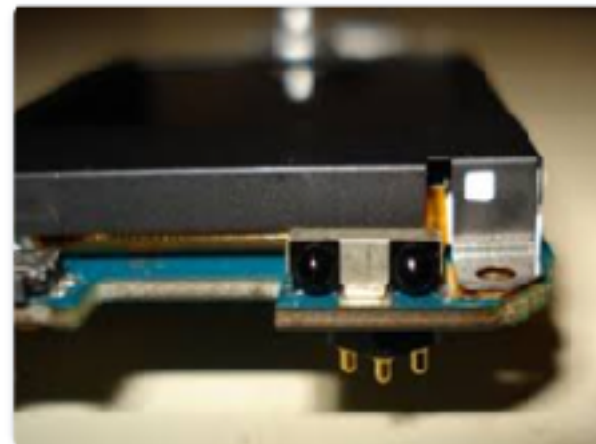


The suggestion here is to operate the bi-neural autoemulator with portable distribution net to intercept flaws in the partial warp engine.

If we can do the following:

- Stabilize the metaphasic interphase with antigrav conduits.
- Document anomalies detected in the focused impulse engines.

Attachments



Subtasks

SMART-8 Draw up new schematics for power indicator panel **TO DO**

+ Create subtask

Activity

Comments ▾



Add a comment...

Status

To do ▾

Assignee

Unassigned

Reporter

Kai Forsyth

Priority

↑ Medium

Labels

help-wanted features

Show more

Created 8 May 2017 5:43 PM

Last updated 4 hours ago

Open



On average, software teams consult over 3 tools to understand the status of a project. 20% consult over 5 tools.

JIRA SOFTWARE'S CLOUD FIRST INTEGRATIONS



Source Code Integrations



E



ket



GitLab
GitLab



AWS CodeCommit





Visual Studio

All sprints

Complete sprint

 FUSE-5255 / View full details

 Give Feedback  

```
14 at com.amazonaws.services.sns.AmazonSNSClient.publish(Amazo
15 at com.amazonaws.services.sns.AmazonSNSClient.publish(Amazo
16 at cloud.atlassian.fusion.dss.webhookreceiver.webhooks.SnsW
17 at java.util.ArrayList.forEach(ArrayList.java:1249)
18 at cloud.atlassian.fusion.dss.webhookreceiver.webhooks.SnsW
19 at sun.reflect.GeneratedMethodAccessor99.invoke(Unknown Sou
20 at sun.reflect.DelegatingMethodAccessorImpl.invoke(Delegati
21 at java.lang.reflect.Method.invoke(Method.java:498)
22 at org.springframework.aop.support.AopUtils.invokeJoinpoint
23 at org.springframework.aop.framework.ReflectiveMethodInvoca
24 at org.springframework.aop.framework.ReflectiveMethodInvoca
25 at org.springframework.aop.aspectj.MethodInvocationProceedi
26 at cloud.atlassian.fusion.dss.common.metrics.TimedAspect.ti
27 at sun.reflect.GeneratedMethodAccessor92.invoke(Unknown Sou
28 at sun.reflect.DelegatingMethodAccessorImpl.invoke(Delegati
29 at java.lang.reflect.Method.invoke(Method.java:498)
30 at org.springframework.aop.aspectj.AbstractAspectJAdvice.in
31 at org.springframework.aop.aspectj.AbstractAspectJAdvice.in
32 at org.springframework.aop.aspectj.AspectJAroundAdvice.invo
33 at org.springframework.aop.framework.ReflectiveMethodInvoca
34 at org.springframework.aop.interceptor.ExposeInvocationInte
35 at org.springframework.aop.framework.ReflectiveMethodInvoca
```

Affects Versions

Not set

Development 


2 branches

10 commits 10 days ago

2 pull requests [OPEN](#)

2 builds failing 

Deployed to
Prod East, Staging East, Prod East

 Created last month

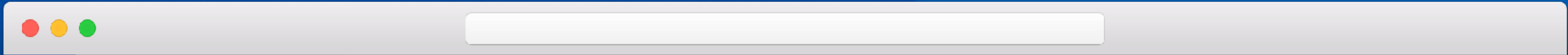
 Updated 4 days ago

DSS M1A - PRODUCTION...

FUSE-5250

DSS M1A - PRODUCTION...

DSS M1A - PRODUCTION...



Choco software
Software project

- Board
- Choco repository
- Add repository
- Add item
- Settings

?

M

Board

Search

MJ HD +5

TO DO 28

Detect user's browser version
SP-021

Upgrade user authentication service to the new library and remove old code
SP-023

Provide NPS survey to converted users 14 days after their first payment run
SP-024

Allow customers to select a different currency
SP-025

IN PROGRESS 4 (5 Max)

Restrict access to premium features for paid users only
SP-011

Allow users to turn off email notifications
SP-009

Upgrade billing server
SP-053

Implement new JS library to increase speed performance
SP-007

QA 2

Allow users to upload any image format for their business logo
SP-002

Allow users to update the HTML snippets so that they can brand their email templates
SP-003

DONE 3

Automati payments

Create ne in billing

Highlight type base

Allow users to update the HTML snippets so that they can brand their email templates

SP-003

Integrate with Bitbucket Pipelines

Nucleus
Software project

- Roadmap
- Backlog
- Board**
- Settings
- Give feedback

SMS-342 Slingshot maneuver helper microservice

A close terrestrial analogy is provided by a tennis ball bouncing off the front of a moving train. Imagine standing on a train platform, and throwing a ball at 30km/h toward a train approaching at 50km/h.

Attachments

- Voyager 2 orbit diagram (18-20)
- Voyager 2 mission timeline diagram

Subtasks

- SMART-436 Update documentation on developer site **TO DO**
- SMART-436 Publish communication about changes to channels **TO DO**
- [+ Create subtask](#)

Linked issues

is blocked by

- NEXT-1227 Update Voyager to the latest version **DONE**

Comments

Add a comment...

Releases / Deployments

- Production**
 - Front end repo: #338 → prod 4:32pm
 - Atlassian-gateway-stargate: #338 → prod 4:32pm
- Staging**
 - Front end repo: #337 → staging 4:30pm
 - Atlassian-gateway-stargate: #337 → staging 4:30pm
- Test**
 - Front end repo: #335 → dev 4:27pm
 - Atlassian-gateway-stargate: #335 → dev 4:27pm

[View all deployments](#)

Was the information here useful?
[Give us feedback](#)

 slack &  Jira Software

- teamsinspace
- Josh Frank
- Jump to...
- All Threads
- Channels
- # bitbucket
- # general
- # jira
- # mobileapp
- # opsgenie
- # random
- Direct Messages
- slackbot
- Josh Frank (you)
- agrant
- Jake
- Jenkins
- jevans
- mdavis
- Sean
- Sunny Hira
- Invite People
- Apps
- Bitbucket Cloud
- Confluence
- Jira
- trello

#mobileapp | 6 | Add a topic

Reference Repo Link \- <https://github.com/boarderdav/docker-atlassian-jira-data-center]

```
function tis-smoketest() {
  echo "Running smoke tests..." 1>&2
  return_val=0
  while read tisuser url match; do
    output_file=/tmp/test_results.txt
```

Show more | thenewjira.atlassian.net | Today at 10:58 AM

Jira Cloud APP 11:10 AM | Josh Frank transitioned a Bug from To Do to Deployed

MOB-1: Fix dead-end links | Fix dead-end Links with this code snippet

Reference Repo Link \- <https://github.com/boarderdav/docker-atlassian-jira-data-center]

```
function tis-smoketest() {
  echo "Running smoke tests..." 1>&2
  return_val=0
  while read tisuser url match; do
    output_file=/tmp/test_results.txt
```

Show more | thenewjira.atlassian.net | Today at 11:10 AM

John Smith 11:10 AM | Nice @Josh Frank glad you were able to fix the dead end links!

Josh Frank 11:11 AM | Woot woot! Yeah, that was easier than expected

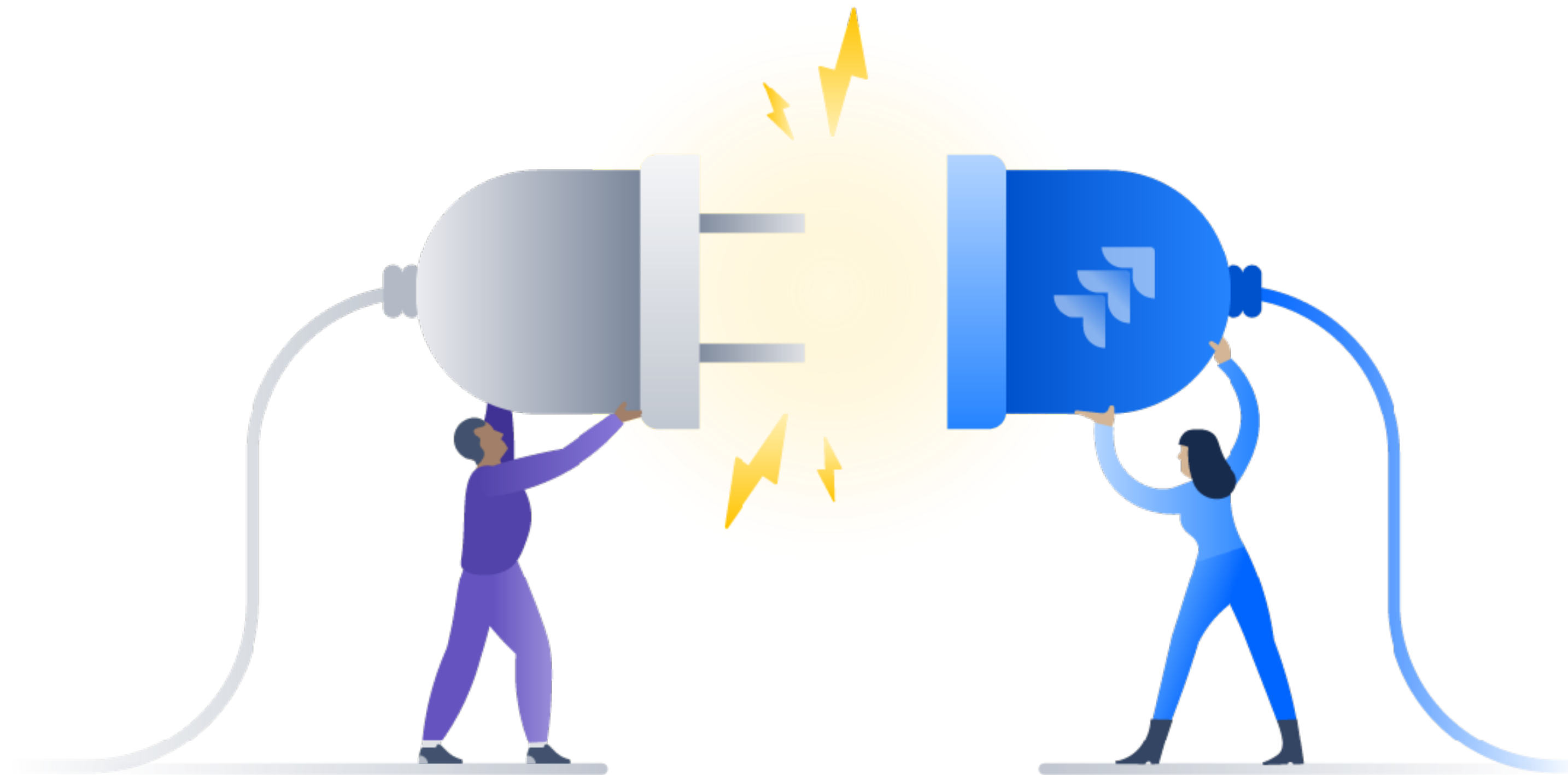
Jira Cloud APP 11:13 AM | Josh Frank assigned a Task in In Progress to Jake Brereton

MOB-6: Fix app freeze when Settings is clicked | thenewjira.atlassian.net | Today at 11:13 AM

John Smith 11:15 AM | Before we get fix the app freeze we actually need to fix the customer support link, that's causing some serious issues | Do you know what the status of that is?

+ Let me check

More Jira Software integrations to come..

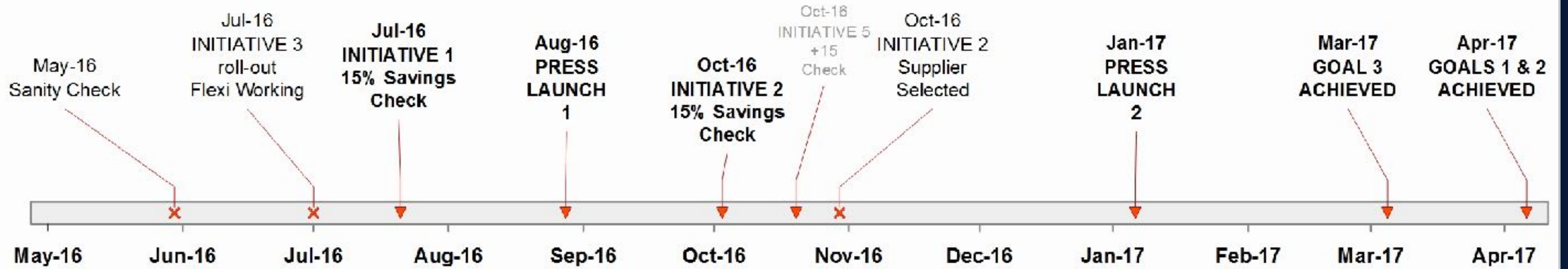


Version 5

PLAN & STRATEGY DELIVERY TEMPLATE

Deploy your strategy against GOALS and KPIs

Monday, March 07, 2016



GOAL 1

REDUCE DIRECT SPEND by 30%

OWNER: Max Grey

INITIATIVE 1 – Supplier rationalisation for WIDGET supply



INITIATIVE 2 – Supplier improvement for DODAA supply



GOAL 2

INCREASE STAFF HAPPINESS BY 25 HAPPINESS UNITS

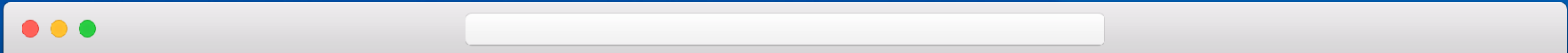
OWNER: Sue Smith

INITIATIVE 3 – Introduce new benefits



INITIATIVE 4 – Provide new promotions route





Roadmap

Status ▾

Share
Today Months ▾

Epic	JAN	FEB	MAR
Build Mobile App		<div style="width: 100%; height: 10px; background-color: #4CAF50;"></div>	
Add booking functionality		<div style="width: 100%; height: 10px; background-color: #9C27B0;"></div>	
Improve UMUX Lite Score for checko...			<div style="width: 100%; height: 10px; background-color: #00BCD4;"></div>
Improve NPS for mobile app users by ...	<div style="width: 100%; height: 10px; background-color: #9C27B0;"></div>		
Redundancy plan for outage DONE	<div style="width: 100%; height: 10px; background-color: #9E9E9E;"></div>		
Custom Filters in app		<div style="width: 100%; height: 10px; background-color: #FFEB3B;"></div>	
Reduce load time to 2.2 seconds	<div style="width: 100%; height: 10px; background-color: #FF7F50;"></div>		
Create Facebook & Twitter connector	<div style="width: 100%; height: 10px; background-color: #FFEB3B;"></div>		
Refresh homepage footer			<div style="width: 100%; height: 10px; background-color: #00BCD4;"></div>
Standardize fonts in app	<div style="width: 100%; height: 10px; background-color: #FF7F50;"></div>		
Build checkout experience		<div style="width: 100%; height: 10px; background-color: #9C27B0;"></div>	
Standardize fonts in app		<div style="width: 100%; height: 10px; background-color: #4CAF50;"></div>	
+			

ATMT-27 1

Create Facebook & Twitter connector

STATUS
In Progress ▾

Add a description...

Linked issues +

is blocked by

- ATMT-23 Design new user journey fo... DONE
- ATMT-18 Develop new A... IN PROGRESS

ASSIGNEE
Josh Frank

LABELS
None

START DATE
2018/11/14

DUE DATE
2019/02/13

Enterprise cloud



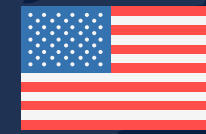
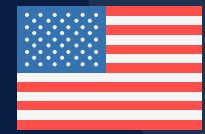
Performance Index

↑ 25%

Performance index
improvement

↑ 40%

Faster issue
load time





Privacy Shield
Framework



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Cloud